



**Australian Government**  
**Australian Aged Care Quality Agency**

**Re-accreditation Audit**  
**Froniditha Thalpori Aged Care Services - St Albans RACS ID: 3653**  
**Approved Provider: Froniditha Care**

<b>Re-accreditation Decision</b> <b>- made under the Quality Agency Principles 2013.</b>	
Decision made on	06 August 2015
Decision made by	Colin Prebble Accreditation Decision Maker Authorised under the Quality Agency Principles 2013 to make the decision
Decision	To re-accredit
Period of accreditation	25 September 2015 to 25 September 2018
Number of expected outcomes met	44 out of 44
Next application due	03 April 2018

<b>Assessment contact arrangements</b>
The home will have at least one unannounced assessment contact every year.

<b>Notification to Department of Social Services</b>
Under the Quality Agency Reporting Principles 2013, we must tell the Secretary of the Department of Social Services about this decision.

<b>Process undertaken and information considered</b>
<p>In making my decision, I considered the home's performance against the Accreditation Standards, its performance history as well as whether the approved provider will undertake continuous improvement.</p> <p>I took into account the following information:</p> <ul style="list-style-type: none"><li>a. Audit report for a re-accreditation audit conducted 30 June 2015 to 01 July 2015</li><li>b. Audit assessment information for a re-accreditation audit conducted 30 June 2015 to 01 July 2015</li><li>c. Information received from the Secretary of the Department of Social Services dated 23 September 2014</li><li>d. Assessment contact reports for assessment contacts conducted on 07 October 2014, 06 December 2013, 16 January 2013</li><li>e. Re-accreditation decision dated 07 August 2012</li><li>f. The home's performance against the Accreditation Standards since 2009</li></ul>

## Reasons for decision

### Summary

I have decided to re-accredit the home for three years as the home meets the Accreditation Standards and the home has satisfied me that it will undertake improvement.

### Performance against the Accreditation Standards and compliance with other responsibilities under the Act

I find the home meets 44 expected outcomes.

I note that the assessment team has documented additional information in expected outcomes :

2.7 Medication management

4.4 Living environment

4.8 Catering, cleaning and laundry services.

The home should consider including the issues raised in its plan for continuous improvement.

### Continuous improvement

I am satisfied the home will undertake continuous improvement based on the information in the audit assessment information about 1.1, 2.1, 3.1 and 4.1 Continuous improvement.



Colin Prebble  
Accreditation Decision Maker