



10/3/2020

Public Announcement

Re: Novel Coronavirus (COVID-19)

The World Health Organization (WHO) is working to assess how to best contain the outbreak of the Coronavirus globally.

In our efforts to maintain Fronditha Care's good track record of high-quality infection control practices, we are proactively minimizing unnecessary exposure to our vulnerable consumers, our valuable and caring staff and volunteers, family members of consumers and other stakeholders.

We are committed to ensuring we provide a safe and healthy living and working environment, in line with the requirements of the Aged Care Quality Standards and as set out by the Commonwealth Department of Health and the WHO.

As such, we request you observe our strict guidelines regarding Health and Safety in relation to infection control to help prevent the spread of all infections, including the Coronavirus. Please ensure that you:

- Wash hands before and after all activities involving food, toileting etc.
- Practice good coughing etiquette by covering your mouth and nose when coughing or sneezing
- Dispose of tissues immediately in covered waste disposal units
- Use alcohol based hand sanitizers if you are not near a hand basin
- If unwell, avoid contact with others (touching, kissing, hugging)
- Remain at home if you are experiencing any flu like symptoms.

We appreciate your co-operation in this matter and thank you for your support.

We are guided by the Australian Health Sector Emergency Response Plan for the Novel Coronavirus and we will keep you informed should there be any changes.

There are currently four countries identified by the Australian Government as higher risk for COVID-19 infection, namely China, Iran, the Republic of Korea and Italy.

Clayton

94 Springs Road, Clayton South, VIC 3169
Ph (03) 9239 2100

St. Albans

181 Furlong Road, St Albans, VIC 3021
Ph (03) 9365 4300

Patron: Honourable Linda Dessau AC, Governor of Victoria

Templestowe

11 Omar Street, Lower Templestowe, VIC
3107 Ph (03) 8850 5111

Thornbury

335 Station Street, Thornbury, VIC 3071
Ph (03) 9495 2300

Newcastle

30 Crebert Street, Mayfield East,
NSW 2304 Ph (02) 4016 4160

Community Services

16 Anzed Court, Mulgrave, VIC 3170
Ph (03) 9552 4100

You must refrain from coming into contact with consumers, staff or volunteers of Fronditha Care, if you travelled in the past 14 days from mainland China, Iran and the Republic of Korea, or if you have been in close contact of a confirmed case. In the event you have, you must take the following steps:

- Self-isolate at home and avoid public settings for 14 days
- Call the Department of Health and Human Service's dedicated hotline on 1800 675 398 or the health direct hotline [1800 022 222](tel:1800022222) if you or any others develop symptoms
- Seek medical assistance as required.

If you have travelled to Italy, you must present for health screening at the border as directed. Unless you are instructed to, you do not need to isolate at home.

HOWEVER, if you work as a healthcare worker or a residential aged care worker, you cannot attend work for 14 days after leaving Italy.

Please refer to current information published by the Department of Health at <https://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources>