

17/7/2020



**Dear consumers/ family members/ representatives,**

During this time of heightened alert of the Coronavirus pandemic, Froniditha Care will continue to update you regarding new measures the federal and state governments introduce into residential aged care to ensure we are compliant and keeping our staff, consumers and the community safe.

In the last 48 hours, the NSW Chief Health Officer, Dr Kerry Chant PSM, has communicated to aged care providers a series of measures to be implemented across residential aged care facilities in NSW to maintain vigilance to prevent the introduction of COVID-19 into facilities.

**All NSW facilities are required to comply with the following measures:**

- Anyone with fever or respiratory symptoms, even mild, **should be excluded** from the facility. They should be advised to isolate at home and seek COVID-19 testing.
- Any visitors who have been in Victoria in the last two weeks **should be excluded** from the facility.
- Until the end of July, any visitors to any residential aged care facility who have been in the following local government areas in the previous two weeks **should be excluded** from the facility: Liverpool, Campbelltown, Camden, Wingecarribee and Wollondilly.
- All aged care staff who reside in the above South Western Sydney local government areas **must wear a surgical mask while in the facility** until at least the end of July. Further advice will be provided should this be a required measure post the end of July.
- Staff and visitors who have visited any of the locations linked to the COVID-19 outbreak in South Western Sydney (see updated list of venues and dates at <https://www.nsw.gov.au/covid-19/latest-news-and-updates> ) should be excluded for a period of 14 days since their visit to the listed location.

**It is important to regularly check the website, as this list may expand.**

Froniditha Care will be implementing the above measures as of Saturday 18/7/2020 at the HIPPOCRATES facility in East Maitland and will be guided by the state government's Health Unit regarding maintaining, changing or lifting these restrictions.

Phone and video calls will be made available to all families/ representatives and residents to enable continuation of communication with family, friends or others who are not allowed to enter the facility at this time.

If you have any questions regarding the above, please contact our HIPPOCRATES Manager Residential Care, Renee Bognar on (02) 4016 4160, 0414 339 084 or [renee.bognar@froniditha.org](mailto:renee.bognar@froniditha.org) .

Keeping our elders safe is a collective effort and we appreciate your cooperation in following the above protocol. We are all in this together.

Stay home, stay safe. If you have any symptoms, however mild, get tested.

Yours sincerely,



Michael Malakonas  
CEO