

29/12/2020

Dear consumers/ family members/ representatives,

Our Executive Leadership team has reviewed Froniditha Care's current measures on visitation restrictions at Hippocrates Aged Care and advise that for the safety and wellbeing of our residents the following measures will apply as of December 30:

- There are no visitor restrictions for people from regional NSW visiting residents in regional facilities.
- Visitors are permitted to visit by appointment only.
- All visitors must comply with the screening measures in place at the facility.
- All visitors must wear a mask whilst visiting the aged care facility.
- The opportunity for window visits, phone calls and skype/facetime sessions are still available as an alternative option.
- Visitors who are from or have visited the Northern Beaches LGA, Greater Sydney (including the Central Coast and Wollongong) will be excluded from visiting.
- If you have been to any of the above locations, please self-isolate and get tested immediately.

The above measures will be reviewed as per the NSW Health guidelines. We thank you for your support and understanding during this time.

Yours sincerely,



Michael Malakonas
CEO