

26 June 2021

Dear resident/ family member/ representative

RE: RESTRICTED VISITATION IN AGED CARE FACILITIES

As you may be aware, NSW's Premier, Gladys Berejiklian, announced that Greater Sydney, the Blue Mountains, Central Coast and Wollongong has officially entered a **lockdown from 6:00 pm, Saturday 26 June, until 11:59pm, Friday, July 9.**

Under the new restrictions, people from these areas can only leave home for the following four reasons:

- Shopping for food or other essential goods and services
- Medical care or compassionate needs (including to get a COVID-19 vaccine)
- Exercise outdoors in groups of 10 or fewer
- Essential work, or education, where you cannot work or study from home

The State Government also announced that all aged care facilities in NSW has moved into **restricted visitation as of 6:00 pm, Saturday 26 June.** Consequently, FronDitha Care's Newcastle facility has already moved into restricted visitation

In line with State's guidelines, **ALL visitors MUST comply** with the rules below

1. Masks must be worn at all times. Children aged 12 and over should wear a mask (unless an exception applies); children under 12 may wear a mask; children under two should not wear a mask.
2. Visits are permitted Monday to Sunday, between 10 am till 5 pm.
3. Visits will be by appointment ONLY. Appointments can be made between 10am to 5pm, Monday to Friday. You can call on [\(02\) 4016 4160](tel:0240164160) to arrange your appointment.
4. FronDitha Care is required to screen each visitor. This will include each visitor having a temperature check and completing a declaration form and observance of hygiene and other infection control requirements.

5. Two visitors can visit a resident at the same time, except for end of life visits and exceptional circumstances. If you would like to seek an exemption, please liaise directly with the Manager of Residential Care. Each request will be assessed on a case by case basis.

6. Visitors are only permitted to visit in the resident's room; visitors will not be permitted to access communal areas and cannot interact with residents other than their loved ones .

For more information on visitation and other requirements, please contact Garrison Brassington, Manager of Residential Care, on 02 4016 4160

As always, we are closely monitoring this situation, and we will provide updates as soon as any changes are announced regarding the current restrictions.

In the meantime, stay safe and well.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Faye Spiteri', with a stylized flourish at the end.

Faye Spiteri OAM
CEO